

**PLEASE NOTE:** If your office has an IT Dept. that handles software updates, please forward this pdf to the correct person in your organization, so the update can be done in an organized manner, following closely the procedures set out below.

# UPGRADE INSTRUCTIONS FROM AN OLDER VERSION

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**UPGRADING FROM DRPRO-2024.1** 

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**UPGRADING FROM DRPRO-2022/2023** 

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**UPGRADING FROM DRPRO-2018** 

#### NOTE!

PRINT THE APPROPRIATE PAGE, THEN
TICK THE BOXES AS YOU PROGRESS



## **UPGRADING FROM DRPRO-2024.1 TO 2025.1**

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•	Ins	talling the new v2025.1 Program:
	1.	☐ <b><u>Download</u></b> the DRPRO 2025.1 installation program from our website at <u>www.LDAcomputing.com</u>
	2.	☐ Unzip the downloaded Setup installation file.
	3.	$\square$ Run the Setup installation file on the first workstation currently using the older DRPRO 2024.1
	4.	$\square$ Accept all installation defaults and 'Finish' when done.
•	No	Data File Upgrading Necessary from v2024.1 to v2025.1
•	Sta	arting the new DRPRO 2025.1:
	5.	$\square$ Back to the Desktop, click on the <b>DRPRO 2025.1</b> icon and login using with your usual credentials.
	6.	☐ <u>IMPORTANT:</u> On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.
	7.	$\Box$ The status of your current Licence will remain the same as it was before the update.
	8.	$\square$ Exit DRPRO 2025.1 before proceeding with the installation on the next workstation.
Or	ALI	L THE OTHER Workstations:
•	Ins	talling the new v2025.1 Program:
	1.	$\square$ Run the Setup installation file on the next workstation currently using the older DRPRO 2024.1
	2.	☐ Accept all installation defaults and 'Finish' when done.
	3.	$\square$ Back to the Desktop, click on the <b>DRPRO 2025.1</b> icon and login using with your usual credentials.
	4.	☐ <u>IMPORTANT:</u> On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.
•	If t	the current DRPRO Program is installed on a Server and run from there (DRPRO-NL Only!):
	1.	$\square$ On each user's Desktop, rename the DRPRO & DRPRO Console icons to reflect v <b>2025.1</b> .
	2.	☐ Click on the <b>DRPRO 2025.1</b> Desktop icon and login using with the usual credentials.
	3.	☐ <b>IMPORTANT:</b> On the top Toolbar, click on the " <b>Reset</b> " button and confirm with "Yes". This is a once-off.



## **UPGRADING FROM DRPRO-2022/2023 TO 2025.1**

#### On the FIRST Workstation:

,	Ins	talling the new v2025.1 Program:
	1.	☐ <b><u>Download</u></b> the DRPRO 2025.1 installation program from our website at <u>www.LDAcomputing.com</u>
	2.	$\square$ Unzip the downloaded Setup installation file.
	3.	$\square$ Run the Setup installation file on the first workstation currently using the older DRPRO-NL-2022 or 2023.
	4.	$\square$ Accept all installation defaults and 'Finish' when done.
)	Up	grading the Data Files to v2025.1:
	5.	$\square$ On first use after installing, start by clicking the ' <b>DRPRO Console</b> ' icon on the Desktop.
	6.	$\square$ While on the Console, click the Login button and enter your credentials (Admin rights required).
	7.	$\square$ Click 'Login to Console', followed by the 'Maintenance' tab and then click on 'Maintenance Mode'.
	8.	$\square$ Click on the red 'Shutdown All Users' button, wait up to 2 mins. and then the 'Close' button.
	9.	□ Now click 'Upgrade Files' and confirm with 'Yes' on the next screen.
	10.	$\square$ DRPRO 2025.1 will first create a backup folder of the current Data, before starting the upgrade process.
	11.	$\square$ Depending on the amount of Data, this process could take a while. DO NOT ABORT IT !!
	12.	$\square$ When done, DO NOT Close the Console, go to the next step below.
)	Coi	overting the Template Logos: IMPORTANT! (First, ensure that Screen Scaling is set to 100%!)
	13.	☐ Before exiting the Console, click on the ' <b>Tools</b> ' tab followed by ' <b>Convert Logo Utility</b> ' and Login again.
	14.	☐ Click 'Convert Logos', confirm with 'OK', then after each 'camera-shutter' sound, click the 'Save Lower
		Image' button until they are all done. To finish the conversion, click 'Close When Done' at the bottom.
	15.	$\square$ Now close the Console and confirm Maintenance Mode de-activation on exit.
•	Sta	rting the new DRPRO 2025.1:
	16.	$\square$ Back to the Desktop, click on the <b>DRPRO 2025.1</b> icon and login using with your usual credentials.
	17.	☐ <u>IMPORTANT:</u> On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.
	18.	☐ The status of your current Licence will remain the same as it was before the update.
	19.	$\square$ Exit DRPRO 2025.1 before proceeding with the installation on the next workstation.
<b>.</b>		. THE OTHER Workstations:
חע	ALL	THE OTHER WORKStations:
)	Ins	talling the new v2025.1 Program:
	1.	$\square$ Run the Setup installation file on the next workstation currently using the older DRPRO-NL-2022 or 2023.
	2.	☐ Accept all installation defaults and 'Finish' when done.
	3.	$\square$ Back to the Desktop, click on the <b>DRPRO 2025.1</b> icon and login using with your usual credentials.
	4.	☐ <u>IMPORTANT:</u> On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.
)		ernatively, if the current DRPRO Program is installed on a Server and run straight from there:
	1.	On each user's Desktop, rename the DRPRO & DRPRO Console icons to reflect v <b>2025.1</b> .
	2.	Click on the <b>DRPRO 2025.1</b> Desktop icon and login using with the usual credentials.

3. 

Important: On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.



#### **UPGRADING FROM DRPRO-2018 & OLDER TO 2025.1**

Pro	eparing for the Installation:
1.	$\square$ Start your current DRPRO and <b>note where the DATA is located</b> (look at the Login Screen and Main Menu).
2.	☐ While DRPRO is open, put it in 'Maintenance Mode' first, before installing anything.
3.	$\Box$ If multi-user, wait up to 5 minutes for everyone to exit DRPRO or it will shut down automatically after 5 mins.
Ins	stalling the new v2025.1 Program:
4.	☐ <b><u>Download</u></b> the DRPRO 2025.1 installation program from our website at <u>www.LDAcomputing.com</u> and Unzip.
5.	$\square$ Run the Setup installation file on the first workstation currently using DRPRO-2018 or older.
6.	☐ Accept all installation defaults and 'Finish' when done.
Up	ograding the Data Files to v2025.1:
7.	$\Box$ On first use, start by clicking the ' <b>DRPRO Console</b> ' icon on the Desktop followed by 'Set Data Location'.
8.	☐ Next, specify the Data Location as noted on step 1 above and click 'Save'. (Click on the yellow folder icon).
9.	$\square$ While on the Console, click the Login button and enter your credentials (Admin rights required).
10.	. $\square$ Click 'Login to Console', followed by the Maintenance tab and then click on 'Maintenance Mode'.
11.	. $\square$ Click on the red 'Shutdown All Users' button, click OK to confirm, followed by the 'Close' button.
12.	.   Now click 'Upgrade Files' and confirm with 'Yes' on the next screen.
13.	. $\square$ DRPRO 2025.1 will first create a backup folder of the current Data, before starting the upgrade process.
14.	. $\square$ Depending on the amount of Data, this process could take a while. DO NOT ABORT IT !!
15.	. $\square$ When done, DO NOT Close the Console, go to the next step below.
Co	nverting the Template Logos: IMPORTANT! (First, ensure that Screen Scaling is set to 100%!)
16.	. $\square$ Before exiting the Console, click on the ' <b>Tools</b> ' tab followed by ' <b>Convert Logo Utility</b> ' and Login again.
17.	. $\square$ Click 'Convert Logos', confirm with 'OK', then after each 'camera-shutter' sound, click the 'Save Lower
	Image' button until they are <u>all</u> done. When finished with the conversion, click 'Close When Done' at the
	bottom.
18.	. $\square$ Now close the Console and confirm Maintenance Mode de-activation on exit.
Sto	arting the new DRPRO 2025.1:
	. $\square$ Back to the Desktop, click on the DRPRO 2025.1 button and login using with your usual credentials.
	. $\square$ A few licence related error messages may flash along the way, until the licence is registered.
	. $\square$ When the Main Menu appears, click on the 'Licence Subscription' button (Internet connection required).
	. $\square$ Fill in your company details in the 'Customer Info' tab (this is done only once per network).
	.   Click on the 'Licence Activation' tab.
24.	. $\Box$ Click on the 'Get Licence From Web' button (NOTE! click a 2 <sup>nd</sup> time after the Error Message!) to activate a
	default 90-day trial licence. The Licence will be automatically updated online to reflect your current Annual
	Subscription renewal date. May take up to 24h, as DRPRO checks periodically online for the licence status.
	. □ Now Click 'OK', then 'Close & Exit' DRPRO.
	.  Restart DRPRO again using the same desktop icon <b>BUT first</b> , right-click and " <b>Run As Administrator</b> ".
	.   The above step activates the PDF Libraries that DRPRO uses to include live web links in the transmittals.
	. Use your usual login credentials as before.
	. IMPORTANT: On the top Toolbar, click on the "Reset" button and confirm with "Yes". This is a once-off.
30.	. $\square$ All DRPRO Menu features are now active (some were greyed out before).

REPEAT All Steps coloured Blue above for any additional workstation that will be using DRPRO